SWYX®

Release Note

Status: "General Availability"

Swyx Connector for Skype for Business

Version 1.0.0

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1   Requirements for Version 1.0.0

For the Swyx Connector for Skype for Business to operate, the following requirements need to be fulfilled:

- Same PC Hardware requirements as for SwyxIt! 2015 R3
- SwyxWare 2015 R3 Server Installation
- Existing network connection between Client and SwyxWare server
- Existing Skype for Business Account
- Swyx Account with the same UC Email as the user name of the Skype for Business account
- Windows 7, 8, 8.1 or 10
- P280 has to run with the newest firmware V1.88

2   Release Notes Version 1.0.0

This is the official product release.

2.1   *User Features Offered*

- Voice telephony using SIP
- UC control of SwyxPhones via CTI
- UC control of SIP SwyxPhones or external telephone numbers via CTI+
- Call Handling like Dial, Connect, Hold
- Dial out of Skype for Business Contacts
- Access Skype for Business Directories
- Caller List
- Receiving Voicemails
- Routing/ Redirecting Calls
- System wide Hot Key configuration (known as F11 in SwyxIt!)
- Presence status synchronization between Skype for Business and SwyxWare
- Call Number Suppression
- Secondary Call Configuration
- DTMF suffix Dialing

2.2   *Technical Improvements*

- Available in all languages
- Stability Improvements

2.3   *Known Issues*

Not applicable

2.4 *Restrictions*

- It is not supported to run SwyxIt! and Swyx Connector for Skype in parallel. This scenario can cause problems.

3 Installation

3.1 *New Installation*

Please run the SwyxIt! Setup File and choose the installation type „Custom". To successfully install the Swyx Connector go to the Menu item SwyxIt! and select "Swyx Connector for Skype". Also make sure that "Office Communication" AddIn is NOT selected. The Setup assistant may ask you to restart your Computer after completion. After successful installation, the Swyx Connector will start automatically once the Skype for Business client is running.

3.2 *Update an existing SwyxIt! Installation*

Please uninstall the currently installed SwyxIt! Client. Afterwards follow the instructions for new installation. Your old SwyxIt! Client configuration will be saved and available after the new installation.

4 Support

The Support for the Swyx Connector for Skype for Business is handled through the regular Swyx Support process.